

To support the security measures we put in place to keep your data safe, we require the use of a modern browser. As new versions of browsers are released, the Digital Banking Platform will deprecate support for older versions. Below are the details for each supported browser.

Mobile Operating Systems

iOS

Currently supported: Effective on November 18, 2024, our Digital Banking Platform is supported on Mobile version 3.18 or newer on devices running iOS version 17.0 or newer.

Android

Effective on March 19, 2024, our Digital Banking Platform is supported on Mobile version 3.7 or newer on devices running Android version 8.0 or newer.

Browsers

Microsoft Edge



Microsoft Edge will be supported at the latest version only. The Digital Banking Platform may deny access to older Microsoft Edge versions 60 days after a new version is released. The legacy version of Microsoft Edge now has an [official end-of-life date from Microsoft](#).

Google Chrome



Chrome should automatically update and major updates are released approximately every 12 weeks. If Chrome is two versions older than the current stable channel version, the Banno Digital Banking Platform may deny it access.

Apple Safari



Each year Apple typically makes upgrades to Safari during the fall. Approximately 60 days after a new version is released, the Banno Digital Banking Platform may deny older versions access. However this change requires that the new Safari version is available on both MacOS and iOS devices.

Mozilla Firefox



Firefox should automatically update. If Firefox is two versions older than the current stable channel version, the Banno Digital Banking Platform may deny it access.