



# Important iTalk Notice to Customers

Please listen carefully as the menu options will change. iTalk helps make your financial management easier and convenient. Obtain your checking or savings account balances, make loan payments, transfer funds, place a stop payment on a check and more!



The iTalk system's default is Touch Tone Press 2 to use Voice Response.

# How to use the iTalk system

Dial: 888-960-2265

Follow the menu prompts

Enter your account number and PIN

- For current InTouch users, you will not need to reregister your PIN.
- · Brand new users will establish a PIN by keying in their account number and full social security number.
- For account transactions and inquires, you'll always be asked to enter your account number and PIN.

## **Quick Tips**

Press 3\* -- Main Menu

Press \* -- Go Back

Press 5\* -- Skip

Press # -- Repeat

Press 7\* -- End Call

iTalk is smart and removes options that do not pertain to your account - so some of the features may not be listed on your menus.

Alternative Local iTalk number: 843-657-1111



### **Balances**

Press 1 for Checking **Press 2 for Savings** 

Press 3 for Loans

Press 4 for CDs



#### History

Press 1 for Checking

- Press 1 to search by withdrawals
- Press 2 to search by deposits
- Press 3 for last five transactions
- Press 4 to search by all transactions
- Press 5 to search by amount
- Press 6 to search by check #

Press 2 for Savings

Press 3 for CDs

Press 4 for Loans

#### Transfer Funds





Press 1 to transfer funds immediately

Press 2 to schedule a funds transfer

Press 3 to make a payment

Press 4 hear existing scheduled transfer

Press 5 to delete a scheduled transfer

## **ATM** Card Menu

Press or Say

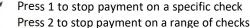


Press 1 to activate a card

Press 2 to deactivate a card

Press 3 to change PIN Number

### **Stop Payments**



Press 3 for a stop payment inquiry

#### **Merchant Verification**

Press or Say

Merchant must have a check in front of them to verify



# **Additional Options Menu**



Press 1 to change iTalk PIN

Press 2 for Reg E

Press 3 for Interest Rates

Press 4 for Bank Information

### **Order Checks**

This will transfer you to Harland Clark's Toll Free #



