Quick Reference Guide 888-960-2265





Important iTalk Notice to Customers

On March 15th, our Touch Tone Phone Banking system will change to our newly updated iTalk system. Please listen carefully as the menu options will change.

iTalk helps make your financial management easier and convenient. Obtain your checking or savings account balances, make loan payments, transfer funds, place a stop payment on a check and more!



The iTalk system's default is Touch Tone Press 2 to use Voice Response.

How to use the iTalk system

Dial: 888-960-2265

Follow the menu prompts

Enter your account number and PIN

- For current InTouch users, you will not need to reregister your PIN.
- Brand new users will establish a PIN by keying in their account number and full social security number.
- For account transactions and inquires, you'll always be asked to enter your account number and PIN.

Quick Tips

Press 3* -- Main Menu

Press * -- Go Back

Press 5* -- Skip

Press # -- Repeat

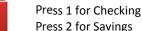
Press 7* -- End Call

iTalk is smart and removes options that do not pertain to your account - so some of the features may not be listed on your menus.

Alternative Local iTalk number: 843-657-1111



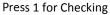
Balances



Press 3 for Loans

Press 4 for CDs

History



- Press 1 to search by withdrawals
 - Press 2 to search by deposits
 - Press 3 for last five transactions
 - Press 4 to search by all transactions
 - Press 5 to search by amount
 - Press 6 to search by check #

Press 2 for Savings

Press 3 for CDs

Press 4 for Loans

Transfer Funds

Press or Say



Press 1 to transfer funds immediately

Press 2 to schedule a funds transfer

Press 3 to make a payment

Press 4 hear exsiting scheduled transfer

Press 5 to delete a scheduled transfer

ATM Card Menu

Press or Say



Press 1 to activate a card

Press 2 to deactivate a card

Press 3 to change PIN Number

Stop Payments



Press 1 to stop payment on a specific check

Press 2 to stop payment on a range of checks

Press 3 for a stop payment inquiry

Merchant Verification

Press or Say

Merchant must have a check in front of them to verify

Additional Options Menu

Press 1 to change PIN

Press 2 for Reg E

Press 3 for Interest Rates

Press 4 for Bank Information

Order Checks



This will transfer you to Harland Clark's Toll Free #



